Application of Rates and Rate Options Rule and Regulation 12

I. Application of Rates

Charges for electric service will be computed according to the rates adopted by SMUD and applicable to the class of service supplied to each customer. Whenever SMUD adopts new rates, it will take such measures as may be practicable to inform all customers who may be affected that such new rates are in effect. Copies of all effective rates will be available for public inspection at SMUD's office at 6301 S Street, Sacramento and on the SMUD website, www.smud.org.

Where more than one rate is applicable to service to a customer or applicant for service, SMUD will inform such customer or applicant for service of the alternative rates, and such customer or applicant shall designate which rate they desire. As a means of assisting a customer or applicant in selecting the most favorable rate, SMUD may make comparative calculations of charges under such alternative rates but shall not be required to do so by any customer or applicant.

II. Application of Rate Options

When a customer desires service on an applicable rate other than that on which they are being billed, the customer shall notify SMUD and the change in rate will become effective for service rendered after the next regular billing period following the date of such notice. SMUD shall not be required to make more than one change in rate for any customer within 12 consecutive months unless a new rate is made effective or the operating conditions of such customer have changed so as to warrant a change in rate, except, however, that any such customer served on a rate with an annual minimum charge will not be permitted more than one change in rate in any 12 consecutive months.

Unless specifically provided in a rate, all SMUD rates are applicable only for service supplied entirely by SMUD without interconnection of the customer's facilities with any other source of supply.

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